How working from home can work better

Many office workers across Canada are now working from home, creating productivity challenges. See how they’re doing so far — and where employers have opportunities to step up.

Set up for success?
Adapting to remote work hasn’t been easy for everyone.

And 1 in 3 Canadian office workers are less productive than they were in their previous workspace.

Some workers feel their employers simply weren’t ready. 53% say their employers weren’t ready to make the transition to remote work.

Here’s what’s getting in the way.

For 37% of workers technology is a barrier to productivity. Employers have an opportunity to offer helpful technology.

26% say their employers aren’t meeting their state-of-the-art technology needs.

Some workers feel their employers simply weren’t ready. 30% say their employers were unprepared for the transition to remote work.

Almost 9/10 report relying on technology in their work & personal lives more than ever right now.

Employees have an opportunity to offer helpful technology.

Half of workers say improved technology would increase their productivity.

33% say they have personal responsibilities getting in the way of productivity.

Parents in particular are feeling the pressure.

Flexibility is everything.

Along with technology, there are other challenges, like:

- Taking care of others 29%
- Mental state 28%
- No dedicated working space at home 23%

Parents in particular are feeling the pressure.

55% say they have personal responsibilities getting in the way of productivity.

More office workers are also using their employers’ flexible work hours.

Pre-pandemic Now

0
50
100
38% 50%

9 in 10 office workers would like to work from home, even after physical distancing measures are lifted.

Wishing they could work from home 14 business days per month.

69%

Saving commuting time

62%

More time for personal hobbies

57%

69% 62% 57%

More office workers are choosing their employers’ flexible work hours.

Wishing they could work from home 14 business days per month.

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ServiceNow gives you the power to make work, work better — no matter the circumstances.

Do employees can be productive, wherever they are.